

Section 5-3. *Complaints regarding marks awarded - right to explanation*

(1) A student is entitled to an explanation of the marks awarded for his or her performance. At oral examinations or assessments of practical skills, a request for such an explanation must be made immediately on notification of the mark. Requests for explanations of other assessments must be submitted within one week after the candidate learns of the mark, but never more than three weeks after the announcement of the mark.

(2) Explanations shall normally be given within two weeks after the candidate requests them. They shall state the general principles on which the assessment was based and explain the assessment of the candidate's performance. Explanations may be given orally or in writing at the examiner's discretion.

(3) If written guidelines for assessments have been issued, they shall be available to students after the marks have been decided.

(4) A student may appeal in writing against a mark awarded for his or her performance within three weeks of the announcement of the examination results. The performance shall then be reassessed. In the event of a request for an explanation of a mark or a complaint of procedural errors in the question-setting, the examination procedure or the assessment procedure, the time limit for appeals pursuant to this section is reckoned from the date when the student receives the explanation or when the appeal is finally ruled on. In connection with the use of continuous assessment, the institution may decide whether the student shall submit an appeal following the assessment of a separate examination, assignment or other assessment or whether an appeal shall be submitted on announcement of the result of assessment of the study programme, discipline, or module.

(5) Appeals may not be lodged against marks awarded for oral performance and assessment of practical training or the like which, owing to the nature of the test cannot be reviewed. The results of preliminary examinations (forprøver) may only be appealed against when the examination is failed.

(6) Marks awarded following re-marking pursuant to this section may not be appealed against.